

HCLTech X – The Ultimate Engagement Platform

Supercharging Customer Experience



HCLTech X is the ultimate engagement platform that empowers businesses to create, manage, analyze and deliver personalized and engaging customer experiences through its content, commerce and advocacy engines. The platform delivers intelligence to businesses through its powerful GenAI and Analytics features while driving efficiency through the automation tools.

Our composable and flexible platform can be used as a standalone SaaS product or can be seamlessly integrated to your existing technology ecosystem.

Our SaaS offerings



Engagement Management



Communities & Forums



Marketing Automation



Loyalty & Rewards



Data Analytics & Personalization



Commerce

The HCLTech X Advantage

Build your own SaaS,
free from **lock-ins**

35% cost reduction with our open marketplace integration



HCLTech X for immersive XR experiences

GenAI-powered content strategy for **2X faster market entry**



Scale on any cloud with a secure & **compliant architecture**

A trustworthy award-winning platform

UK Business Awards 2022



Gold – Best Use of Technology



Bronze – Best Innovative Product – B2B

Engage Awards 2022



Highly Commended (Runners Up)
Best Use of Technology & Innovation in
Customer Engagement

NASSCOM Spotlight Awards



Market First Innovation in
Product Innovation Category

UK Cloud Awards



Best Digital
Transformation

ISG Paragon Awards



For Imagination: Creativity
and Entrepreneurship

Sports Business Awards



Gold for Best Fan Engagement and
Silver for Sports Tech of the Year

Would you like to experience HCLTech X?

Contact us for a demo

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