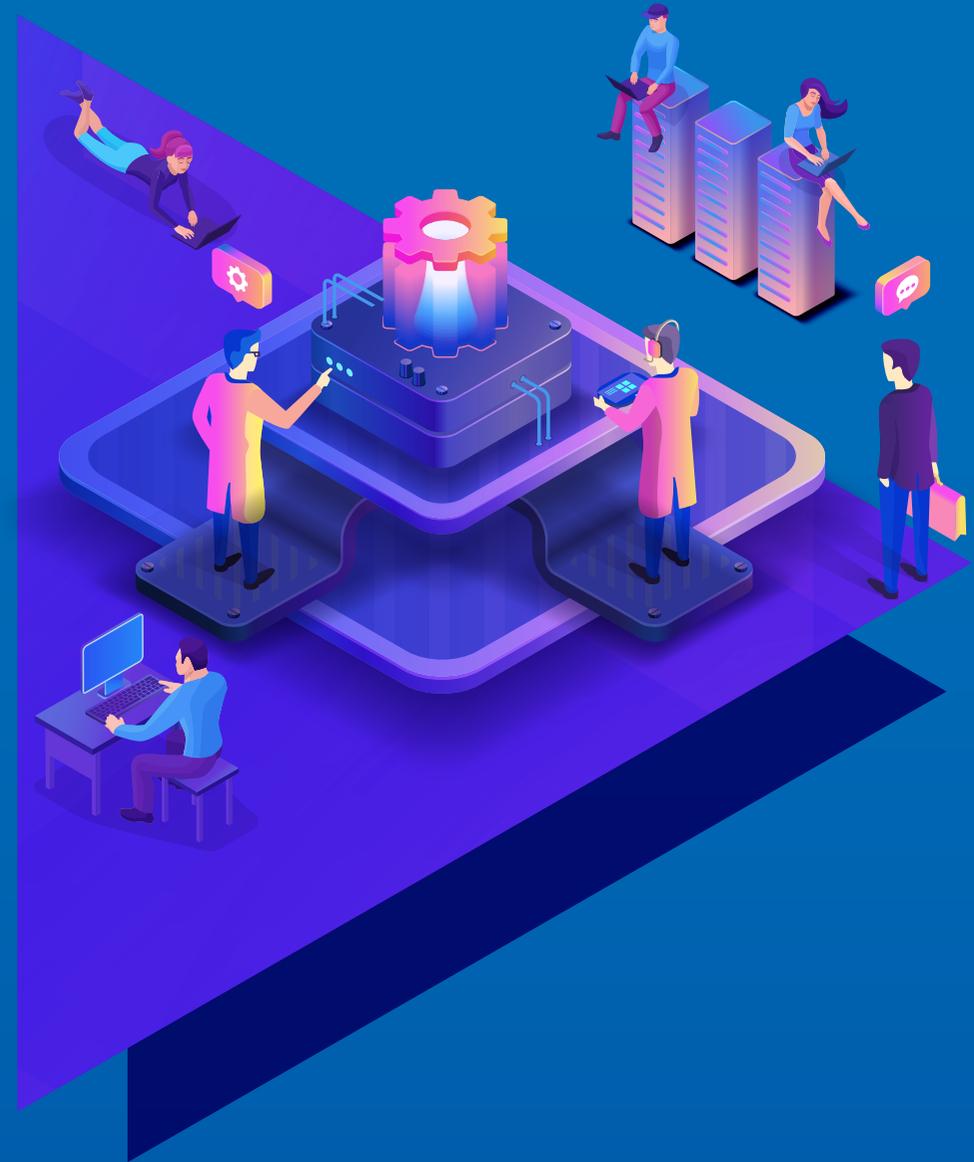




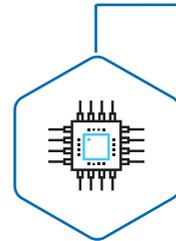
**HCL**

# DRYiCE™ Software The AI foundation for **digital enterprise**

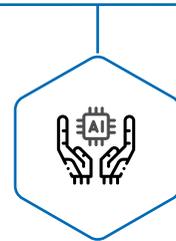


DRYICE Software is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying IT and business operations by leveraging AI and Cloud.

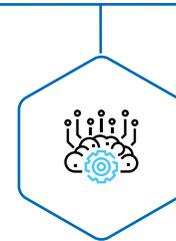
## Our vision focuses on:



Enabling a Service  
Oriented Enterprise



AI-Led Service  
Assurance



Driving Enterprise-Wide  
Digital Agility



Business Process  
Observability

## Value of DRYiCE Software

The ever-shifting market conditions and volatile customer demands make it imperative for enterprises to not only adapt to the changing landscape but also proactively stand up to the challenges by using IT as a strategic partner rather than an enabler.

In this agile digital world, AI and Automation are going to be the key competitive differentiators as they enable enterprises to improve business outcomes and reduce costs. The new age enterprise leaders are looking at the practical implementation of AI and Automation for enterprises to understand how they can seamlessly embark on their transformation journey.

DRYiCE Software is our answer to our client's AI and Automation-based transformation initiatives.

Our exclusive products enable enterprises to operate in a lean, fast, and cost-efficient manner, delivering superior business outcomes. The DRYiCE portfolio focuses on four core areas - AIOps, Service Orchestration, Business Process Observability and Digital Workplace Solution - and is increasingly recognized as the AI foundation of our clients' enterprise solutions through our global delivery capabilities.



# DRYiCE Software Portfolio

## AIOps PRODUCTS

### **iAu** DRYiCE iAutomate

DRYiCE iAutomate is an intelligent runbook automation product which brings AI and collaboration as key features into the automation domain

### **NB** DRYiCE NetBot

DRYiCE NetBot is a network lifecycle automation product that automates end-to-end network operations

### **OB** DRYiCE OptiBot

DRYiCE OptiBot is an employee enablement and workplace optimization software, which focuses on enhancing UX, make work life simpler while reducing the burden on IT

### **MX** DRYiCE MyXalytics

DRYiCE MyXalytics is a reporting and dash-boarding product that generates customized view of operation by collecting, integrating and analyzing raw data from multiple sources

## Service Orchestration

### **SX** DRYiCE SX

DRYiCE SX is a Cloud native catalog aggregation and fulfillment orchestration platform for various services from multiple suppliers in a e-commerce style service marketplace

### **GBP** DRYiCE Gold BluePrint

DRYiCE Gold BluePrint is the ecosystem of HCL best practices, involving a group of service management processes and a state of the art operating environment

### **RO** DRYiCE ROAR

DRYiCE Roar delivers data quality by integrating and reconciling data from a broad range of sources automatically and consistently to create a single-source-of-truth.

### **CO** DRYiCE Connect

DRYiCE Connect is a SaaS application designed to provide a unified 'platform of engagement' to effectively orchestrate cross-supplier Service Integration and Management function

## AIOps Platforms

### **MT** DRYiCE MTaaS

DRYiCE MTaaS is a private Cloud based enterprise management platform for delivery of IT management tools

### **io** DRYiCE IntelliOps

DRYiCE IntelliOps is an integrated full-stack, domain-agnostic, advanced AIOps, and observability solution that helps enterprises predict and optimize their infrastructure, applications, service delivery, & cloud innovations.

## Business Flow Observability

### **ic** DRYiCE iControl

DRYiCE iControl is an end-to-end intelligent and predictive business flow observability solution, giving real time performance and impact

## Hybrid Cloud Lifecycle Management

### **MC** DRYiCE MyCloud

DRYiCE MyCloud is a proactive hybrid cloud, lifecycle management product that empowers organizations to govern, provision, monitor and manage Cloud infrastructure

## Conversational AI

### **Lu** DRYiCE Lucy

DRYiCE Lucy is an AI-powered cognitive virtual assistant, automated to communicate in human voice or chat

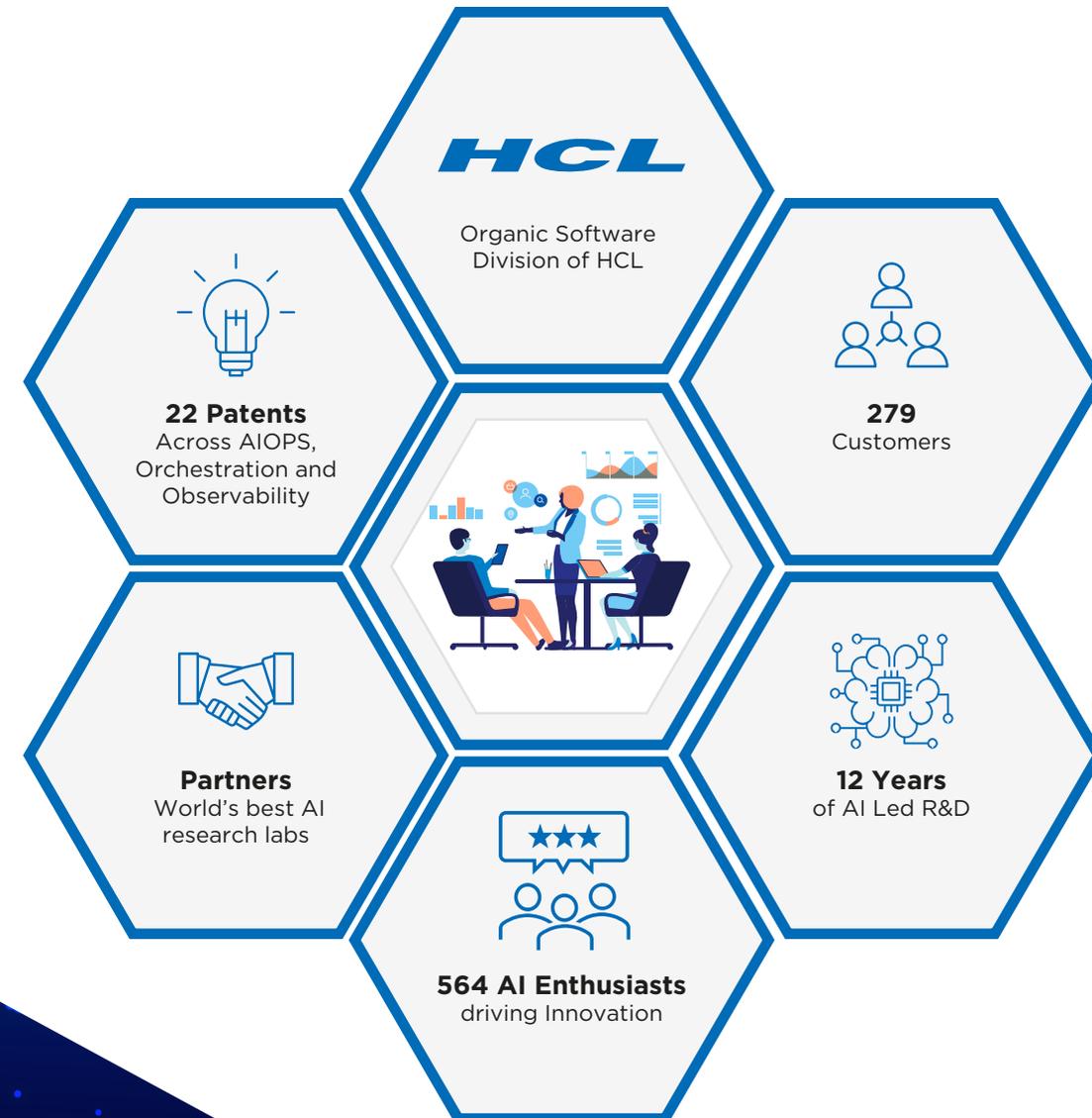
## Digital Workplace Solution

### **AEX** DRYiCE AEX

DRYiCE AEX is a digital workplace solution that provides AI-driven and automation-powered employee experience



# DRYICE™ Software Overview



# Recognitions

## Awards



Best AI Innovator 2016 and 2017



Winner Award of Distinction'18



Winner President's Award'19

## Analyst Recognitions



- ▶ Leader in Managed Cloud Services
- ▶ Leader in Digital Workplace Services
- ▶ Leader in Artificial intelligence Services, 2020 and 2021
- ▶ Leader in AI Business Services, 2021



- ▶ Leader in AI Led Technology Products
- ▶ Leader in Everest Peak Matrix assessment for Cloud



- ▶ Lucy - Top 5 Chatbot in
- ▶ >\$10M category, 2019



- ▶ Leader in ISG Provider Lens™ Intelligent Automation - Solutions and Services - U.S and U.K, 2020
- ▶ Product Challenger and Rising Star in ISG Provider Lens™ Intelligent Automation - Solutions and Services - Germany, 2020



- ▶ Recognized by EMA Research for 'Humanizing AI'



- ▶ Leader in Gartner MQ for Managed Workplace
- ▶ Category mention in Hype Cycle for I&O Automation, 2020 and 2021
- ▶ Niche Player in the Gartner MQ for Cloud and Automation



- ▶ Endorsed by HFS Research for achieving client's OneOffice vision
- ▶ Recognized by HFS Top 10 Study on Digital Associates Services 2020-2021
- ▶ Exclusive coverage on iControl in HFS Highlight Report



## Business Partner with Tech's Elite

**cherwell**<sup>®</sup>  
Acquired by Ivanti

**zenoss**

 **moogsoft**<sup>®</sup>

 Google Cloud

**splunk**>





Speak to one of our advisors to learn how DRYiCE Software can propel your business' performance today.



Want to know more?  
Visit our website at [dryice.ai](https://dryice.ai) or  
write to us at [dryicemarketing@hcl.com](mailto:dryicemarketing@hcl.com)

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