

May 29, 2024

The General Manager
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The Manager
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Listing Department
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Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Sub.:Release – “ HCLTech infuses GenAI into MRO solution to redefine enterprises asset utilization”

Dear Sir/Madam,

Enclosed please find a release on the captioned subject being issued by the Company Today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**

Manish Anand
Company Secretary

Encl. a/a

HCLTech infuses GenAI into MRO solution to redefine enterprises asset utilization

NEW YORK and NOIDA, India, May 29, 2024—[HCLTech](#), a leading global technology company, has added generative AI (GenAI) capabilities to its maintenance, repair and overhaul (MRO) solution, [iMRO/4](#) to help enterprises raise the performance and efficiency of complex, high-value assets in transportation, technology, energy, and aerospace and defense.

HCLTech will launch a GenAI bot to kickstart the AI integration on iMRO/4. The GenAI bot is aimed at streamlining and simplifying service instructions for users and significantly shortening complex asset maintenance processes in SAP S/4HANA.

In the next phase, the GenAI-infused iMRO/4 will enable a comprehensive natural language inspection and repair findings report based on operative data within SAP S/4HANA.

“With GenAI enhancements embedded within existing processes, HCLTech iMRO/4 will go even further to help our clients in asset intensive industries achieve greater efficiency, enhance asset utilization and reduce cost,” said Sadagopan Singam, Executive Vice President, Digital Business, HCLTech.

HCLTech’s iMRO/4 provides enterprises with a comprehensive set of highly advanced and tightly integrated MRO capabilities. It helps enterprises improve their processes across the maintenance lifecycle, including engineering, operations, scheduling, supply chain, customer engagement and support.

HCLTech is a global SAP EAM partner and SAP co-development partner for complex MRO operations, harnessing new technologies such as connected assets, geo-spatial databases, predictive analytics, machine learning, mobility and AI to optimize business processes for enterprises.

For more information on HCLTech iMRO, please visit: hcltech.com/digital-business/sap-enterprise-asset-management-imro

About HCLTech

[HCLTech](#) is a global technology company, home to more than 227,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending March 2024 totaled \$13.3 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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