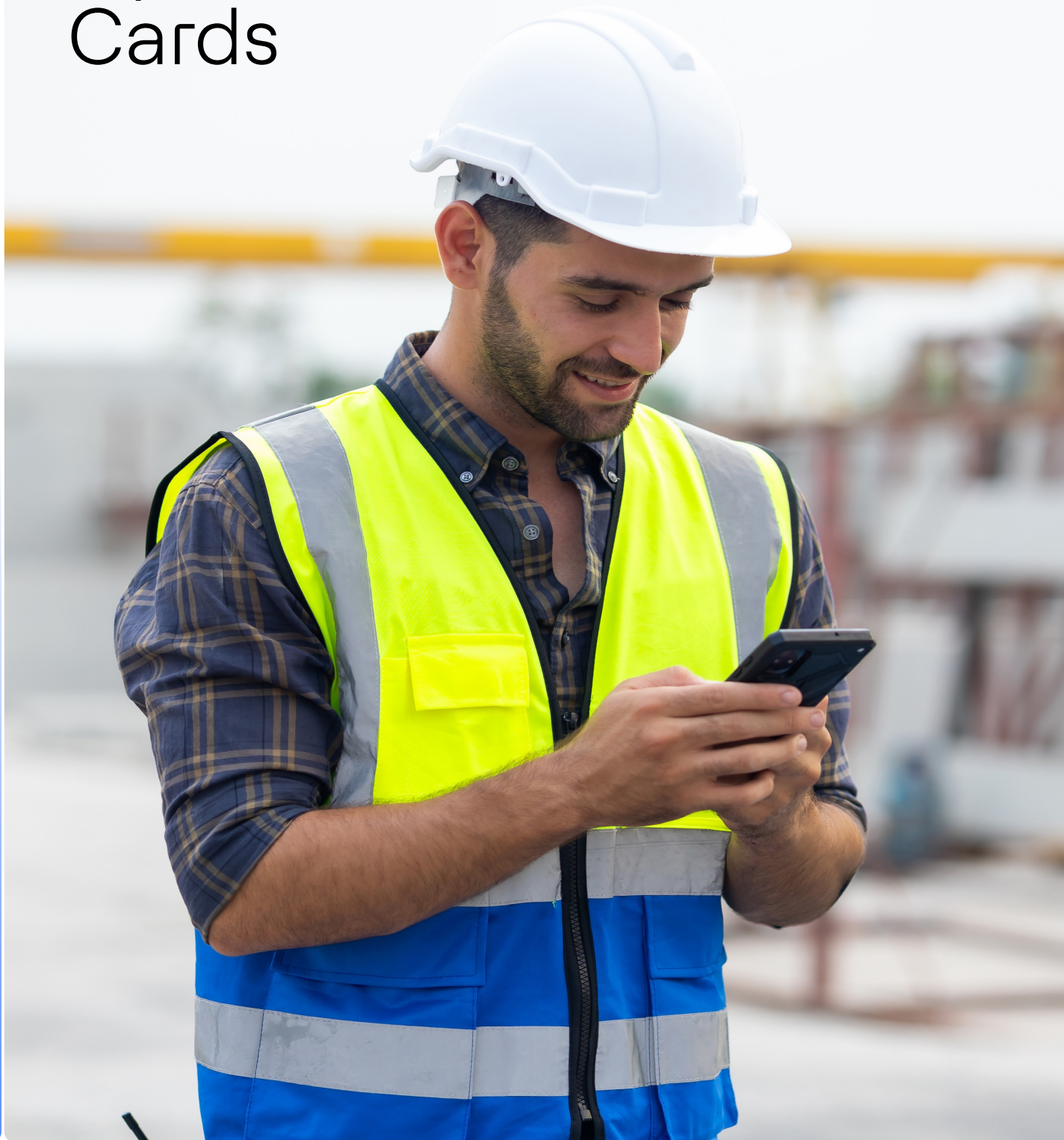


iSAM Maintenance Operations Mobile Cards



iSAM is a collection of products harnessing the latest SAP technologies to provide world class intelligent service and asset management capabilities supporting the specific business challenges of complex asset Maintenance Repair and Overhaul (MRO).

iSAM products can be adopted individually to solve specific business challenges directly by enhancing and integrating with the SAP S/4HANA Enterprise Asset Management solutions. They can also be adopted as a suite of capabilities providing integrated maintenance processes.

iSAM can also be adopted alongside the iMRO Digital Core to provide a comprehensive set of MRO capabilities.

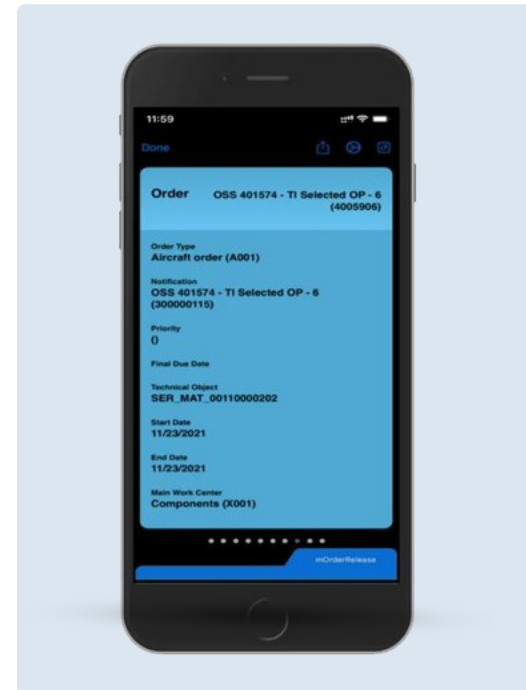
Mobilized data capture for maintenance technicians

HCLTech iSAM Maintenance Operations Mobile Cards are designed to support the maintenance technician in removing process bottlenecks, ensuring real time data capture and increasing spanner time. Key system functions are delivered directly to the maintenance technician's mobile device.

Accurate real-time data is critical for the efficient planning of complex maintenance events. Often in maintenance shop floor environments there is limited access to computer terminals or access from remote locations is problematic. HCLTech iSAM Maintenance Operations Mobile Cards enables the maintenance technicians to access this data and perform key updates directly on a mobile device. This reduces the time spent traveling

and queuing at computer terminals and ensuring more time to perform maintenance.

HCLTech iSAM Maintenance Operations Mobile Cards provide four critical functions for the technician and supervisors: releasing and completing work orders, assigning work to maintenance technicians – including self-assignment and recording labor hours through clock on and off events (integrating with the Labor Clocking functionality provided by the iMRO Digital Core product).



Benefits

■ Remove process bottlenecks and increase spanner time

Enable maintenance technicians to access real-time data and perform key updates directly on a mobile device. Queuing at computer terminals is reduced and more time is available to perform maintenance.

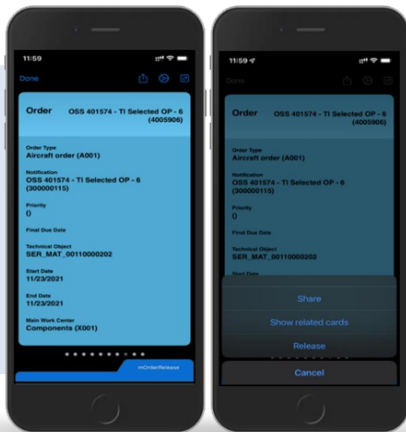
■ Improve data accuracy and planning efficiency

Immediate access to real time data and the ability to perform key updates at the same time means overall improvement in data accuracy. Maintenance planning benefits from this improved data accuracy, leading to overall efficiency gains.

■ Cross platform compatibility

HCLTech iSAM Maintenance Operations Mobile Cards works on the SAP Mobile Cards client, on both Android and iOS. Maintenance technicians are not constrained by the type of device they use.

Features

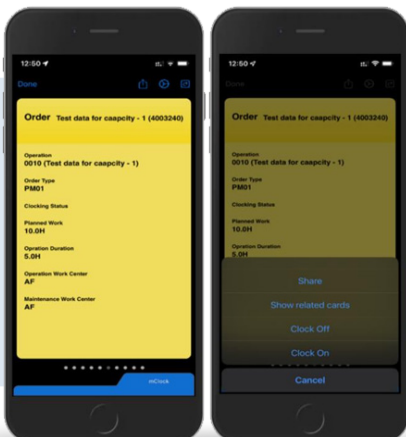
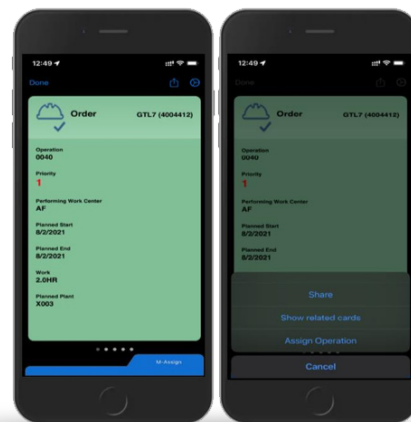


Release work orders

The **mRelease** mobile card allows the technicians to review a list of work orders and release individual work orders so that work can commence. The release step is reflected in the work order in SAP S/4HANA.

Assign maintenance work to technicians

The **mAssign** mobile card allows the technician or supervisor to review a list of work order operations and assign individual operations to the specific technician who will perform the work. The assignment step is reflected in the work order operation in SAP S/4HANA.

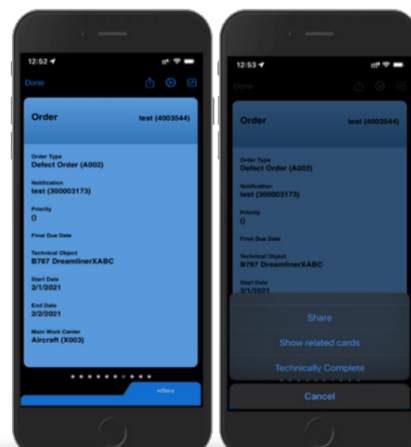


Confirm work carried out

The **mClock** mobile card allows the technician to review a list of assigned operations, and perform clock-on and off against individual operations to confirm work. The individual clocking events are reflected in the iMRO Digital Core Labor Clocking function.

Complete work orders

The **mTeco** mobile card allows the technician to review a list of assigned work orders and perform the technical completion step against individual orders. The technical completion is reflected in the work order in SAP S/4HANA.





About HCLTech's SAP Practice

To get the best return on your digital investments, you need a partner that doesn't just do SAP right, but does it better. Our SAP practice works seamlessly with HCLTech's digital consulting, engineering services, IoT WoRKS™ and cloud infrastructure practices to design, implement and support tomorrow's integrated, intelligent solutions today. An SAP Global Strategic Services Partner, our team of 12,500+ consultants leverages insights, advanced accelerators and industry-acclaimed frameworks to deliver award-winning services from local offices across Europe, Africa, Asia and the Americas.

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