

### Why seamless connectivity matters?

In today's interconnected world, seamless connectivity is indispensable for both PCs and smartphones. With the rise of hybrid and remote work models, along with the increasing reliance on cloud-based collaboration tools and applications, the need for robust connectivity has never been more critical.

Wherever your team works home, office or on the move reliable connectivity ensures uninterrupted access to essential resources, fostering seamless collaboration

Organizations must leverage cloud-based technologies for collaboration and communication and invest in reliable connectivity solutions for flexible work arrangements and cloud-based technologies. This ensures high-speed internet access for PCs and smartphones and empowers workforce productivity and engagement.

# Redefining a new-age workplace experience with HCLTech FlexSpace 5G

Introducing HCLTech FlexSpace 5G, an advanced digital workplace experience-as-a-service that boosts efficiency and security for global businesses. It is through the confluence of superior 5G connectivity, best-in-class hardware capabilities and comprehensive IT support services.

FlexSpace 5G supports the entire workplace experience value chain and enables a workplace for all categories desk, remote, on-the-go or

Equipping organizations with the necessary tools for productivity, FlexSpace 5G provides a reliable and secure network infrastructure that is designed to support hybrid workforces. It enables access to critical applications and data from any location while ensuring enterprise-grade security to safequard confidential information.

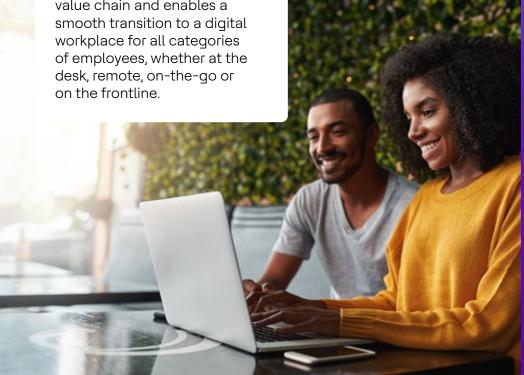
# connectivity and security

Trends shaping workplace

- 60% of enterprises view employee mobile technology usage as a major threat to corporate data security
- Over 43% of US companies cite network security as their top concern
- 40% of US companies have a predominantly remote or hybrid workforce
- 96% noted a boost in employee productivity from connectivity investments, with 61% witnessing increases that exceeded 10%
- 44% prioritize boosting worker productivity and collaboration, with 43% focusing on enhancing employee connectivity options

#### Source:

- IDC's Worldwide Future of Connectedness Survey 2023, June 2023
- IDC's Future Enterprise Resiliency & Spending Survey - Wave 9, October 2022



# Why FlexSpace 5G?

Enterprises are increasingly prioritizing robust connectivity solutions to meet their digital infrastructure needs. With the emergence of 5G, businesses are transitioning from traditional WiFi to ensure

secure, reliable and high-speed connectivity for remote, hybrid and mobile work environments.

HCLTech and Verizon Business have unveiled Flexspace 5G with multiple OEM partners featuring enhanced responsiveness, security, low latency and high speeds, making it perfect for cloud-based applications and next-gen business tools.

### Together, we empower organizations with:



#### Seamless connectivity

Experience uninterrupted connectivity with the power of 5G technology, ensuring your team stays connected no matter where they are

### **HCLTech**

Provides end-to-end experience-led device lifecycle services

### verizon<sup>/</sup>

Provides connectivity with data plan plus activation and billing

#### **Device OEM**

Provides connected laptop with 4G/5G cellular modem



#### **Enhanced collaboration**

Foster collaboration like never before with integrated tools and features that streamline communication and teamwork



#### **Unmatched security**

Safeguard your sensitive data with advanced encryption protocols and robust security measures, providing peace of mind in an ever-evolving digital landscape



#### **Extensive device catalog**

Our extensive catalog of connected laptops is optimized for different personas to enhance productivity and elevate your work experience



#### **Al-powered insights**

Harness the power of artificial intelligence to gain valuable insights and optimize productivity across your organization



#### Customizable workspaces

Tailor FlexSpace 5G to suit your unique business needs with customizable workspace configurations and flexible deployment options



#### Scalability

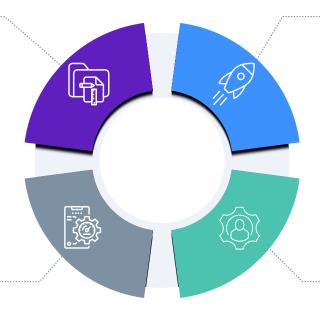
Scale your digital infrastructure effortlessly as your business grows, ensuring that FlexSpace 5G adapts to your evolving needs seamlessly

# FlexSpace 5G solution construct

Bringing the best of devices and services at a single, predictable monthly price per seat

#### Plan and design

Right devices based on dynamic nano personas



#### **Deploy and integrate**

Customized configuration and deployment services

#### Manage and support

Customized 24x7 support (phone, onsite) with automated, proactive and predictive support

### Optimize or refresh

Performance-based refresh to ensure productive users

### **Benefits**



#### **Enhanced mobility**

Uninterrupted productivity on the move



#### Faster connectivity

Consistent high-speed internet access



#### Improved performance

Low-latency network for efficiency



#### **Enhanced security**

Safe and secure online experience



# Reduced Wi-Fi dependency

Reliable connection beyond Wi-Fi



#### Improved battery life

Quick charging cycle compared to non-5G devices

### Use cases

#### Consulting

#### Financial advisor

Meeting a client over lunch with connected laptop means you are always present online knowing your information is secure in transit without having to connect to the client's home network or public Wi-Fi

#### Healthcare

#### Personnel

Professionals working within the healthcare industry are no longer bound to a fixed workstation that requires a lengthy boot-up time. Connected laptops enable the secure transfer of large - scale medical files, such as medical records and images, for expedited review







#### **Creators**

#### **Content creators**

Graphic designers, video editors and animators doing complex data modelling and analysis could benefit from a connected laptop capable of running applications virtually anywhere

#### Construction

#### Onsite contractor

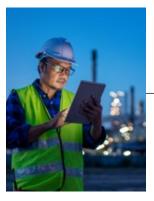
Whether at a residential home or commercial building or renovation, being able to grab documents, schematics and specifications from the cloud and check on the status or real-time plan changes could be critical for someone working in the construction industry



#### Oil and mining

#### Workforce engineers

Operating on oil rigs and in mining exploration can benefit from rugged versions of connected laptops that offer next -level performance, no matter the environment





#### **Education**

#### Students/professionals

Connected laptops offer consistent and reliable access to content, allowing for meaningful and rewarding collaboration among education professionals

## Case study

Enhanced workplace productivity with 5G-connected laptops for a major insurance provider

18M
Insurance customers supported

13K+
Agents equipped with 5G laptops

#### **Challenges**

- Mobile hotspots were distributed to claims agents and adjusters at the onset of the pandemic, but end-users generated substantial amounts of data
- Limited software accessibility on tablets and iPads
- Reliance on outdated DOS Green Screen systems to make backend adjustments

#### **Solutions**

- Deployed connected laptops to agents to provide seamless connectivity
- Enabled access to critical insurance claims software
- Provided overage mitigation through existing MDM policies

#### **Benefits**

- Increased workplace productivity for employees
- Enhanced security and control over data usage
- Developed a zero-usage policy for better cost management

Transform your workplace and embrace a new era of connectivity, collaboration and productivity. Contact us today to learn more about how **FlexSpace 5G** can empower your organization for success in the digital age.

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